

CAMMERAY GOLF CLUB

FREQUENTLY ASKED QUESTIONS

COVID-19

Why is the score on the “Results Sheet” different from the score I recorded on my card?

All staff have been instructed to enter the stroke score as recorded on cards into our golf system. The system automatically calculates your gross/nett/stableford/par score based on your daily handicap.

Staff double check the scores entered to those on your card. Unless a typo has been made when entering the scores, the system calculated result is taken as final.

We have found an incorrect allocation of handicap strokes to be the most common cause for a discrepancy.

Your daily handicap, and therefore handicap allocation per hole, changes from day to day based on your scoring history and the daily course set-up (Blue, Red, White).

Handicap allocations in 9-hole competitions are also impacted depending upon whether the competition is set up as a “Front nine” or “Back nine” course. The stroke index for our front nine is odd while the back nine is even. A male player on an 11 handicap would get a handicap stroke on the 4th hole if the “Front nine” is the selected course of the day but not if playing the “Back nine”.

To avoid confusion, all 9-hole competitions are set up as “Back nine” courses using the even stroke index.

(note – from time to time, competitions may inadvertently be set up incorrectly – this is not intentional however results as processed will stand)

Why are 18-hole competitions restricted to 32 players (Tuesday/Wednesday) and 64 players on Saturday?

This is determined by pace of play – as we are playing in pairs, it typically takes 1 hour and 40 minutes to play 9 holes.

To maximise the number of players in our competition fields, we have reduced the tee time interval from 7 minutes to 6 minutes.

This allows 20 people to tee off per hour.

32 players is the optimum number to ensure the transition from the 9th hole to the 10th hole occurs without undue delay.

Why are 9-hole competitions (Tuesday and Wednesday) now played before the 18-hole competition?

Prior to COVID-19 social distancing restrictions, 54 people could tee off in the time taken for the first group to play 9 holes before transitioning from the 9th to 10th holes without delay.

On Tuesday mornings, this allowed 18-hole players to tee off at 8.30am followed by 9-hole players at 9.30am.

Typical fields sizes were:

- 18-holes = 20-25 players
- 9-holes = 15-20 players

COVID-19 restrictions (2 person groups) mean that an exclusive window is required to accommodate the 20-25 18-hole players.

Accordingly, the 9-hole competition needs to tee off immediately before or immediately after the 18-hole competition.

To accommodate most players, the following tee times have been introduced:

- 9-hole competition – 8am to 9am
- 18-hole competition – 9am to 10.30am

Can Men book into the 18-hole Tuesday competition and Women book into the 18-hole Wednesday competition?

Yes.

We want to provide the maximum opportunity for as many Members as possible to play in our 18-hole competitions.

I only want to play 9 holes - can I book a tee time in the 18-hole field?

No.

There are a limited number of 18-hole tee times. These times should only be booked by players who intend to play 18 holes.

Management as well as the Starter may alter your tee booking, without notice, if you regularly play 9 holes and have made a booking in the 18-hole field such that it deprives another Member from playing 18 holes.

When are timesheets being released?

All timesheets are now released at 8am.

Saturday time sheets are released 16 days in advance.

All other days are released 14 days in advance

I regularly play a social round on a Monday or Thursday – do I need to make a booking?

Yes – bookings are essential 7 days of the week.

We are experiencing unprecedented demand and on any given day we are booked out from sunrise to sunset for that day and the following 4 days.

Members wishing to make a social booking should call the Proshop (9953 2089) or Admin (9953 1522) to reserve a tee time.

Your Facebook page says to “book online” and if I follow the link it directs me to make an iseekgolf booking. Is this how Members make a social booking?

No – this advertising is aimed at social golfers.

Members wishing to make a social booking should call the Proshop (9953 2089) or Admin (9953 1522) to reserve a tee time.

The iseekgolf website does not differentiate between Members and social golfers. If you book using this system, it will charge you the full rate (\$27 or \$29) for a round of golf rather than the discounted \$8 green fee payable by Members.

Is the Fixtures Book still being followed?

Yes, where possible.

Until further notice, all events will be individual stroke/stableford/par.

All team events including Fourball, Foursomes, 2B Agg and 2BBB have been postponed or cancelled.

The Mens B & C Grade Championships will proceed as outlined in the Fixtures Book. Qualifying on Saturday 2 May 2020 with top 8 qualifying for match play to be played over subsequent weeks.

Why is the Sunday competition now 9-holes?

We are experiencing unprecedented demand for golf and a 9-hole competition provides the opportunity for as many Members as possible to enjoy a round of golf on a Sunday.

The Sunday timesheet has been designed with some flexibility to open additional times for Members if the timesheet fills out.

Where possible, we wish to avoid a waitlist on Sundays.

Can additional tee times be inserted into the Saturday field?

No, the field is capped at 64 players.

Prior to COVID-19 social distancing restrictions, the largest 2020 Saturday fields were:

- January – 65 players
- February – 60 players
- March – 64 players

A 64-person field should accommodate most Members who regularly play on Saturdays.

If you miss out on a tee time, you can put your name on the waitlist.

Can I use another Member's name to block out a time on the booking sheet?

No, this practice will not be tolerated.

For Saturday 25 April 2020, there are already 10 names on the waitlist.

Deliberate manipulation of the booking system may result in you being referred to the Match & Greens Committee for disciplinary consideration and possible suspension of playing rights.

Do I need to remove my name from the booking sheet if I can no longer play?

Yes – this should be done as early as possible.

When the booking sheet is full, Members can add their name to the waitlist. They will be automatically inserted into the timesheet at the time a booking is cancelled.

Repeated failure to remove your name from the booking sheet (no-show) in a timely manner may result in you being referred to the Match & Greens Committee for disciplinary consideration and possible suspension of playing rights.

My playing partner has cancelled at late notice and the starter is unable to pair me with another player. Can I participate in the competition if I play solo?

Yes.

The 2-person social distancing requirements means the starter can no longer bunch up players to form a group of 3.

Golf etiquette is customarily observed by all players and by handing in your scorecard, you are affirming that you have abided by Rules of Golf and that your score accurately reflects how you played.

I won a competition – are you still awarding vouchers?

No – all prizes are now awarded by way of ball prizes.

Each ball prize has a redemption value of \$5

For example, the winner of a competition may now be awarded 6 balls (worth \$30) rather than a \$30 voucher

When did the change from vouchers to ball prizes occur?

18 March 2020.

If you won a competition prior to 18 March 2020, a voucher is available for collection from the Proshop.

Competitions won after 18 March 2020 will be awarded a multiple of balls rather than a voucher.

We are currently in the process of auditing competition results from 18 March 2020 through today. These results may still reflect a voucher with a \$ value – this will be updated such that an equivalent value of balls will be posted to your account.

What can I purchase with my ball prizes?

Although we carry limited stock in our Proshop, we can order specific stock upon request.

Please speak with our Proshop staff or Management to discuss the redemption of your ball prizes.

I normally redeem my vouchers over the bar – will this still be possible?

Yes.

When our Clubhouse re-opens (date unknown), we will advise you of the process to transfer money from your Proshop account to your House account.

Is the Club still selling alcohol?

Yes – for take-away consumption only.

Our Liquor Licence allows for the sale of take-away alcohol (consumed off premises) and all Proshop staff have appropriate Responsible Service of Alcohol (RSA) accreditation.

We have a range of beers and wine for sale at extremely competitive prices (nb - the beer has not been chilled and minimum purchase is a six pack)

[Click here to view the price list in your Members Portal area](#)

Can I redeem ball prizes for take-away alcohol?

Yes.

Each ball is valued at \$5 and can be redeemed against the purchase of take-away alcohol.

This does not apply for junior members – you must be 18 years or older to purchase alcohol.

April 2020

Am I allowed to drink BYO beers on the golf course?

We do not encourage the consumption of alcohol on the golf course.

Current Public Health Orders direct that a person must not leave their place of residence without a reasonable excuse. A reasonable excuse includes for the purpose of exercise.

We do not consider the consumption of alcohol to be consistent with exercise.

As our Club is currently operating with a skeleton staff, this will be difficult for staff on duty to monitor and police.

Am I allowed to drink BYO beers in the car park or near the proshop after my round?

No – this is strongly discouraged and Members observed doing so will be referred to the Match & Greens Committee for disciplinary consideration and possible suspension of playing rights.

Whilst we would love you to share a beer with your playing partners and fellow Members after your round, Public Health Orders currently prohibit a gathering in a public place of more than 2 persons.

By consuming beers in the car park and breaching a Public Health Order, you may be committing an offence for which the penalty may include imprisonment or a fine of up to \$11,000. Additionally, the Club may be fined \$55,000.

Further, you place in jeopardy the Club's ability to keep our golf course open as a place of exercise for the enjoyment of our Members and the local community.